



## Protection of your personal data

Information notice for the "Request form about your personal data" – EN – 2019 05

The personal data you provide us with using this form will be processed by bpost (Centre Monnaie, 1000 Brussels), as data controller, to carry out in its computer systems the research, collection and modification of data necessary to respond exactly to your request in the context of the exercise of your rights and bpost legal obligation to comply with the General Data Protection Regulation and in particular Chapter 3 "Rights of the data subject".

This personal data may be accessible to our IT service providers, which may sometimes be located outside the European Economic Area. Where applicable, the measures described in the European Commission's model contractual clauses have been imposed on them.

The personal data you provide us with will be kept for 5 years after which they will be deleted.

Under certain conditions, you may access your personal data, obtain its correction if necessary, obtain its deletion, limit its processing, at any time by using the online form that you will find in our privacy policy (<http://www.bpost.be/site/en/privacy>) or by sending a written, dated and signed request, accompanied by proof of your identity, to the following address: bpost, Data Protection Office, Centre Monnaie (14B), 1000 Brussels.

Finally, you can file a complaint with the competent authority in Belgium if you do not receive a response to such a request: <https://www.dataprotectionauthority.be/>.